



Trailers Warranty Terms & Conditions

Century Camper Trailer Pty Ltd warrants that, subject to the limitations and exclusions below, all parts of our manufacture or assembly of the trailers and caravans are free from defects in material and workmanship (jockey wheel, bearings, tires, wheels, brake pads & wearable parts are excluded) for a period of:

12 months from the date of purchase for normal operational use (3 months for commercial use*). Any shortcomings in the original material or manufacture will be corrected without charge to the original purchaser for parts and labour incurred in that rectification. *The Term Commercial Use "Commercial use describes any activity in which you as the owner use the trailer or caravan for financial gain".

This Warranty does not apply to new products purchased from us and then used in hire schemes or as rentals. Hiring or renting your products to third parties may negatively affect your ability to make claims for those products under any other warranties as may apply.

This Warranty only applies to items sold as "new" and does not extend to any items sold via auction, or labelled "factory seconds", "as is", "ex-demonstration" or "damaged", unless specifically stated otherwise by us in writing. This Warranty is an agreement between us and yourself personally and is not transferable under any circumstances. If an item is sold to a third party by the original purchaser, then this Warranty is terminated immediately for that item, and the original purchaser shall make no claims or be eligible for any claims on behalf of the new owner.

The warranty is not transferable to a subsequent purchaser if the Trailer or Caravan is sold by the original purchaser during the warranty period. Your Century Camper Trailer Pty Ltd comes with guarantees that cannot be excluded under the Australian Consumer Law.

The benefits within our Warranty are in addition to other rights and remedies under the Australian Consumer Law in relation to this product.

Keep it serviced, keep it covered. This warranty does not apply if the trailer or caravan is not serviced regularly, or the damage occurs because of:

- Accident,
- Fair wear & tear,
- Misuse, neglect, or abuse,



- Storm damage or other acts of Nature,
- Unauthorized repairs made or attempted.

All servicing must initially be conducted in the first Three months or 500kms and then six months routinely or every 1000kms. A record of all service work must be retained for any potential warranty claims within the first twelve months.

If you have rectification works performed by an unapproved third party, whether under an approved warranty claim or otherwise, then we may not be responsible for the costs of those works, and this Warranty shall not cover those works or any damage or loss of value arising from those works.

The warranty covers the original trailer or caravan only. It does not cover the following items:

- Appliances and equipment which are not manufactured or supplied by Century Camper Trailer Pty Ltd (for example a refrigerator, freezer, or customer modifications) are covered by the warranty of such items for the term offered by the manufacturer of such items.
- Any defect resulting from overloading, misuse, negligence, accident, or other cause beyond the direct control of Century Camper Trailer Pty Ltd.
- Any defect resulting from fitting or installation of any accessories or options such as an altered toolbox or other items after the trailer has left the premises of Century Camper Trailer Pty Ltd.
- Any rectification or other work required due to alterations in Local, State or Federal legislation which occurs after manufacture of the recreation vehicle.
- Any consequential damages or repair work necessitated due to continued usage or towing after a defect has, or should have, become apparent to the purchaser or user.
- Any accommodation or re-location expenses including fuel/freight. Loss of earnings or rents or other costs incurred before or whilst repairs under this warranty are being affected.
- Trailer or caravan not being serviced on time (all new Trailers or Caravans must be serviced initially in the first 3 Months 500kms and every 6 months 1000kms routinely or more frequently if customer has a high frequency use). re-grease bearings and bolts every 500km.



*Canvas covers, Zips, straps, and mesh are not covered under this warranty.

NOTE: This manufacturer warranty does not cover general consumable parts on the Trailer or Caravan, and rust on any painted or scratched galvanized surfaces of the products or any of its components. (E.g., axles, springs, couplings, and jockey wheels.)

Any items sold as “factory seconds”, or “damaged” items are sold on an “as is” basis. Due to the nature of such items, i.e being “factory seconds” or “damaged”, it is reasonable to expect that some imperfections or flaws may exist even where it is not initially apparent. While we will notify you of any defects or damage to such goods of which we are aware, you purchase the goods on notice that we may not be aware of all such defects and damage, and that the price you pay for the goods includes a discount to allow for the risk of you discovering further defects or damage.

We do not make any representations as to the quality or fitness of any goods sold on this basis, and it is a term of the contract for the purchase of any such goods that the customer has made their own inquiries and inspections and relies exclusively upon those inquiries and inspections in deciding to make that purchase.

The owner or any authorized pick-up person (including freight company’s drivers) has the responsibility to check the number of products that match your order and make sure all products are in satisfactory condition. If any products are not in satisfactory condition or any items missing when you pick them up, we will change them for you. But after the products leave Century Camper Trailer Pty Ltd.’s business address, Century Camper Trailer Pty Ltd will not accept any claims in regard to those products, not in satisfactory condition or missing items.

It is the owner’s responsibility to inspect and maintain the trailer. Before use must check tires condition, nuts, bolts, moving positions, safety chain, lights, and the overall trailer condition for any banding, leakage, breakage, abnormal noise. Check the trailer condition every 80km. Re-grease all bolts and bearings every 500km.

Any broken parts that need replacing under the warranty period you must follow Century Camper Trailer Pty Ltd warranty terms and conditions. Bring the broken part to us before replacement part is supplied. Or the replacement parts will be charged.

Trailers must be returned to Century Camper Trailer Pty Ltd for warranty work to be done. The warranty will not cover any freight or postage cost at both ends. Century Camper Trailer Pty Ltd is not liable for any loss, theft, or damage to any goods in transit. All trailers need to be empty when return for warranty.



You agree that, to the greatest extent permitted by law, we shall not be liable for consequential or special damages of any kind, including aggravated, punitive, or exemplary damages. Without limiting the generality of this clause, you agree that our liability shall be limited in all cases to the amount you paid for the products underlying a claim.

I acknowledge that I have received the Manufacturer's Warranty information.

My selling dealer has explained to me.

1. The Century Camper Trailer Pty Ltd Warranty.
2. Proper operation of the trailer or caravan.
3. Owner maintenance responsibilities.
4. This warranty does not include future changes or upgrades to newer models.
5. This Century Trailer Warranty only applies to your specific model and design.

I have inspected the goods provided by Century Camper Trailer Pty Ltd, to me and it appears in satisfactory condition.

Century Camper Trailer Pty. Ltd. Address:

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(Third party claims not accepted) *Please always check the latest edition on our website. https://centurytrailers.com.au/warranty_tnc